



TMO PERSONAL PROPERTY



OUTBOUND BRIEF



OVERALL BRIEFING CLASSIFICATION:
UNCLASSIFIED

"Virtus Perdurat – Enduring Courage!"



Ramstein AB Personal Property Processing Office (PPPO)



Ramstein AB Bldg. 2106, RM 212

Walk-In Hours: 0800-1200, Mon-Fri

Appointments: 1300-1500 Mon-Fri

DSN:314-480-2163 Option 1

Comm: (+49) 6371-47-2163 Option 1

Org Box: 86lrs.lgrdppo@us.af.mil





Military OneSource / DPS



MILITARY ONE SOURCE

Support for Military Personnel & Their Families

Get Personal Support

Explore Tools

Browse by Topic

Connect Now



Celebrating Fathers

Happy Father's Day to all the dads whose love, guidance and support enrich their child's life all year long.

EXPLORE RESOURCES



HOW CAN WE HELP YOU?

[Live chat with a MillLife Expert](#)

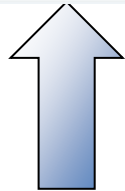
[Talk with someone now](#)

[Request confidential counseling](#)

[Move your personal property](#)

[Schedule financial counseling](#)

[Get relationship support](#)



Move Your Personal Property

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Connect Now



For Service Providers & Leaders About Us Log In / Create an Account

Home > Moving & Housing > Moving Your Personal Property

Moving Your Personal Property

The Defense Personal Property Program provides quality moving and storage services to Defense Department and Coast Guard personnel and their families.

[Overview](#) [MILife Guides](#) [Benefits](#) [Resources](#) [Articles](#)

Ensure each step of your move is successful by being prepared and informed. Browse our resources, fact sheet library and customer service pages before getting started.

Use the Defense Personal Property System, or DPS, to schedule your move, track your shipment or file a claim. Need assistance accessing DPS? [Contact the Personal Property System Response Center](#).

Need to schedule your move? [Log in to DPS](#), not your Military OneSource account, using a common access card, or CAC, or by obtaining a user ID and password through the DPS online system.

NEW FEATURE: The DPS homepage now displays a series of questions to help process new shipment requests.

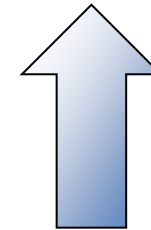
RELATED TOPICS

[Preparing to Move](#), [Overseas Living](#), [Housing](#)

Ready to schedule your move?

[LOG IN TO DPS](#)

[More ways to connect](#)



Log in to DPS

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Setting up your move in DPS



1. DPS Login and password
2. Hard/Electronic Copy Orders or Letter in Lieu (w/ funding)
3. Estimated weights for HHG/UB
 - Approximately 1000 lbs. per room
4. Planned dates for pack/pickup
 - Not within port call window
 - No German/American holidays
 - No weekends
5. Once shipment(s) are entered in DPS: Email DD Form 1299 and Orders to our Org Box 86LRS.LGRDPPO@US.AF.MIL a counselor will reach out to you to finalize your shipments and schedule you for a briefing.
Do NOT wait until you receive your port call to schedule your shipment



Transit Times



| TRANSIT TIMES | HOUSEHOLD GOODS | UNACCOMPANIED BAGGAGE |
|---------------|-----------------|-----------------------|
| STATESIDE | 75-100 DAYS | 35-45 DAYS |
| OVERSEAS | 120-150 DAYS | 50-60 DAYS |

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Weight Allowances (HHG)



| GRADE | WITH DEPENDENTS | WITHOUT DEPENDENTS |
|-------------|---------------------------|--------------------|
| | OFFICER PERSONNEL | |
| O-10 to O-6 | 18,000 lbs | 18,000 lbs |
| O-5/W-5 | 17,500 lbs | 16,000 lbs |
| O-4W/-4 | 17,000 lbs | 14,000 lbs |
| O-3/W-3 | 14,500 lbs | 13,000 lbs |
| O-2/W-2 | 13,500 lbs | 12,500 lbs |
| O-1/W-1 | 12,000 lbs | 10,000 lbs |
| | ENLISTED PERSONNEL | |
| E-9 | 15,000 lbs | 13,000 lbs |
| E-8 | 14,000 lbs | 12,000 lbs |
| E-7 | 13,000 lbs | 11,000 lbs |
| E-6 | 11,000 lbs | 8,000 lbs |
| E-5 | 9,000 lbs | 7,000 lbs |
| E-4 | 8,000 lbs | 7,000 lbs |
| E-3 to E-1 | 8,000 lbs | 5,000 lbs |
| CIVILIANS | 18,000 lbs | 18,000 lbs |

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Weight Allowances (UB)



| | |
|------------------|-----------|
| O-10 | 2,000 lbs |
| O-9 | 1,500 lbs |
| O-7 to O-8 | 1,000 lbs |
| O-4 to O-6 | 800 lbs |
| O-1 to O-3 | 600 lbs |
| CMSAF | 800 lbs |
| E-9 | 600 lbs |
| E-1 to E-8 | 500 lbs |
| DEP ABOVE 12 YRS | 350 lbs |
| DEP BELOW 12 YRS | 175 lbs |

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Unaccompanied Baggage

- Unaccompanied baggage (UB) is anything you will need immediately upon arrival at your destination such as:
 - Pots and Pans
 - Air Mattress
 - Pack n' play
 - Clothes
 - Books
 - Kitchen Items
- Contact TMO PPPO if you have any further questions regarding TMO
- Anything larger than a 32" TV cannot be sent in your UB



Separation



Members are authorized:

- To ship to HOR (Home of Record) within 180 days from the effective date of separation (any other location is subject to excess cost). This constitutes final move at Government expense.
- To ship to **Non-Temporary storage for 180 days** if the final destination of the HHG is currently unknown. HHG will be sent to NTS in Suffolk VA. Goods can be reshipped from NTS to HOR/POE (any other place is subject to excess cost). Upon expiration storage will be converted to member's expense.
- Separatees may be authorized HOS (Home of selection) but it must state it on their orders. Otherwise, it will be a HOR (Home of Record) move.
- Non-temporary storage should only be released once the member has a permanent residence and will need to contact Ramstein PPPO to release it.



Retirement



- Members are authorized:
- On or after 24 June 22 retirees are allowed to ship to HOS (Home of selection) within 3 years from the effective date of retirement (within the continental U.S. any other location is subject to excess cost). This constitutes final move at Government expense.
- For Non-Temporary storage for it is still 1 year if the final destination of the HHG is currently unknown. HHG will be sent to NTS in Suffolk VA. Goods can be reshipped from NTS to HOS (within the continental U.S. any other place is subject to excess cost). After a year the storage cost will be converted to the member's expense.
- Non-temporary storage should only be released once the member has a permanent residence and will need to contact Ramstein PPPO to release it.



Customs Tips



- If you have outdoor articles, please make sure they are **THROUGHLY** cleaned on the first day of pack out. If items are not cleaned, they **WILL NOT** ship.
- Are you shipping a motorcycle? (You do not have to provide odometer reading, but it is good for record keeping) you will need the HS-7 form and an EPA form, you can find these in DPS when you input that you have a motorcycle.
- Are you shipping firearms? If you are shipping firearms that were purchased overseas, you must comply with local and/or state laws and Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) regulations. You must identify your firearms on your individual customs declarations and obtain ATF Form 6, Part II, and ATF Form 6A.
- If you are shipping alcohol, the movers have the right to refuse packing of any and all alcohol
- **People who have a pickup on base may be required to sign on the moving company**
- **Please make sure all firearms and motorcycles are correctly annotated in DPS.**



Date Changes



- Dates will be requested through DPS, then confirmed during the pre-move survey which is conducted by the local pick-up agent/Transportation Service Provider (TSP).
- Please keep in mind that you **MUST** be available between the earliest and latest pickup dates (7 day spread window). Your preferred date is not guaranteed until it is confirmed with the moving company.
- Once dates are confirmed at the time of the pre-move survey, please do not try and change them. Confirmed pick-up dates will only be changed for reasons that are out of the service member's control.
- ***Note*** - If your local pick-up agent requests you to change the confirmed pick-up date in the convenience of their office, you do not have to accept this request.



Quick Tips for Moving Day



- You and/or your representative (designated in writing) must be home between the hours of 0700 and 1700. This is an **all day** appointment, you need to be home.
- If you have a POA, please make sure you let your counselor know and provide them a copy of the POA letter, and let your First Sergeant know.
- Have your HHG, UB, and pro-gear **separated and organized** prior to the movers arriving.
- The movers have the right to refuse packing if your house is filthy and unorganized. You will be charged with an attempted pick-up fee if you are not prepared on move day.
- Witness your crates being sealed and caulked. If items are taken loose to the warehouse, you have the right to follow the movers to the warehouse and witness the crates being sealed at the warehouse.
- Do a walkthrough of your home before and after packing to make sure if there are any damages.
- If there are any damages to the home the dispute must be handled between the landlord and the moving company.

QA Office Number: Comm: 0631 536 6036 / DSN: 314-489-6036



Shipping/ Storing your POV



- Your POV is not to exceed 20 measurement tons
- **ONLY 1 POV IS AUTHORIZED**
- Members are required to schedule a turn-in day through www.PCSmyPOV.com
- Requires a proof of ownership document AND a current vehicle
- Registration. Some countries may require additional documents.
- For leased vehicle or financed vehicles, the customers must provide written approval
- From the leasing or financing company to have the vehicle transported to the new PDS,
- Designated place, or other authorized destination.
- Ensure your POV contains no more than one-fourth tank of fuel (gasoline/diesel).
- Ensure the vehicle does not have an unresolved “Recall Notice” visit <https://vinrcl.safercar.gov/vin/>.
- You also need to make sure your POV is clean, and the interior is dry.



Questions? Please take a picture of the QR Codes



DPS Login Splash Page



Military One Source



Quick Reference Guide



Ramstein Fact Sheet



Shipping your POV



Shipping your Motorcycle



Claims



Inconvenience Claim



Packing Tips



Personally Procured Move (DITY)



Postal Reimbursement



Shipping Firearms (Form 6)



DoD Customer Satisfaction Survey



Shipping Alcohol



U.S. ABC (Alcohol State Laws)



Ramstein TMO ICE Comments



For more detailed information regarding your move, please refer to these QR Code and our HHG Fact sheet , You will hear some of this info again during your briefing with our office.

RAMSTEIN Personal Property Processing Office:

DSN: 480-2163 Opt 1 || Org Box: 86lrs.lgrdppo@us.af.mil || Walk-in Hours: 0800-1200 Mon - Fri

Closed American/German Holidays and Family Days

Have questions during your Pack-Out? Contact TMO Quality Assurance 06371-47-2163, Opt 2, Opt 2

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